



July 29, 2020

Dear Families:

Lockport Presbyterian home, an affiliate of Presbyterian Senior Care of Western New York, a nonprofit senior care community **tentatively** plans to begin scheduling visitations for residents as of August 3rd, 2020 in accordance with New York State Department of Health recommendations. You may begin calling to schedule as of August 3<sup>rd</sup>, 2020. In order to do so safely, we've instituted the following processes:

- All visits must be scheduled by calling the reception desk at Lockport Presbyterian Home at least 24 hours in advance at 716-434-8805.
- Visitation hours will be from 1:30p-3:30p everyday day; visits can be scheduled from 1:30pm - 2:15pm or from 2:30pm – 3:15pm. The visit area will be disinfected prior to 1:30pm, at 2:15pm and at 3:15pm.
- Each resident may have a maximum of 2 visitors at a time; nobody under the age of 18 years old is allowed unless accompanied by an adult over 18 years old
- Visits will only be permitted when there are no new cases of COVID among staff or residents within the past 28 day at Lockport Presbyterian Home
- Visits will be in common areas only as designated by Lockport Presbyterian Home Staff and per New York State Department of Health will be supervised by Lockport Presbyterian Home staff
- All visitors will undergo a health check upon arrival and prior to entering the Home, please enter through the main entry door in Grigg Lewis House
- Face masks must be worn and social distancing of 6 feet must be maintained at all times during visits. There can be no physical contact between residents and their visitors. We will have masks and hand sanitizer available
- Visitors can no longer eat with family members at mealtime

In addition, please review the enclosed documents to detail our processes. We understand that these processes are new and different, however, our primary concern is the health and well-being of our residents and we will strictly enforce these policies. If you have any questions, please feel free to call us at 716-434-8805.

We look forward to safely hosting you at our Home during this “now” normal.

***Lockport Presbyterian Home is a 24-hour Adult Care Facility, for adults age 65 and older. Our staff is always ready to support you with the care you need in a home like setting featuring two beautifully converted mansions that maintain their initial charm. We've been nestled in this residential neighborhood for over 60 years which makes it easy to call this community home.***