



June 12, 2020

Dear Families:

Lockport Presbyterian home, an affiliate of Presbyterian Senior Care of Western New York, a nonprofit senior care community has commenced its COVID-19 testing per the guidance of the NYS Department of Health. As of this date, nine staff members tested positive for the virus at Lockport Presbyterian Home. All staff were asymptomatic at the time of testing.

Staff members who test positive must quarantine in their homes for the required 14 days. Some staff have returned to work after testing negative following the 14 day quarantine. We have notified public health officials as required and are following procedures recommended by the Centers for Disease Control & Prevention.

Additionally, we have tested all residents. Twelve residents tested positive. Six residents have been hospitalized and six residents are in quarantine at Lockport Presbyterian Home. Our thoughts and prayers are with them all for a speedy recovery.

“We are taking every step as recommended by authorities to prevent exposure or spread. We want to make residents, their families, our dedicated staff, and our community aware of this situation and reassure everyone that we are on top of the situation,” said Pam Flagler, Administrator.

At this time, our focus is on ensuring the safety and well-being of our community and we are following proper infection control to ensure their safety and well-being. We are communicating all updates to our community members and employees through a multitude of internal communication channels.

We continue to offer every assurance to our residents, residents’ families and employees that our resident’s safety is our top priority and continue to provide updated information to our residents, their families and our staff as the information becomes available to us.

Lockport Presbyterian Home is a 24-hour Adult Care Facility, for adults age 65 and older. Our staff is always ready to support you with the care you need in a home like setting featuring two beautifully converted mansions that maintain their initial charm. We’ve been nestled in this residential neighborhood for over 60 years which makes it easy to call this community home.